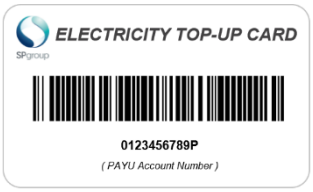
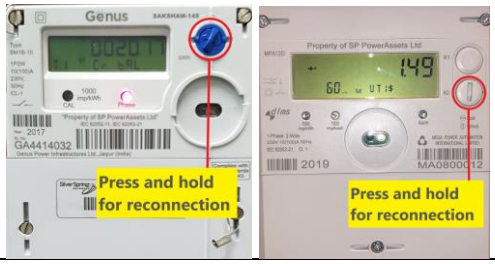
Comparison between existing and new Pay-As-You-Use (PAYU) Electricity Meter

	Existing PAYU Meter	New PAYU Meter
Meter Type	Credit balance and meter reading is shown on the meter display 	Credit balance and meter reading is shown on the meter display. Users can view the credit balance and electricity consumption via the SP Utilities mobile app, which can be downloaded from the App Store (iPhone users) or Play Store (Android mobile users).
Top-up Token	A key is required for top-ups 	A card is required for top-ups 
Credit Upload	Credit top-up needs to be manually uploaded by inserting the key into the PAYU meter 	Credit top-up will be automatically updated to the PAYU account and meter
SMS Alert	No SMS alert available	SMS alerts will be provided for transactions performed on PAYU account
Emergency Credit	An emergency credit of $3 is available upon manual activation using the key when credit balance becomes $0.	Emergency credit of $5 will be automatically activated when credit balance becomes $0.
Supply Disconnection	Electricity supply will be automatically disconnected when the emergency credit is used up.	

Supply Reconnection	a. User will need to perform a top-up. b. After a top-up is done, user will need to insert the key into the PAYU meter for electricity supply reconnection.	a. User will need to perform a top-up. b. After a top-up is done, user will receive an SMS alert indicating that the PAYU meter is ready for electricity supply reconnection. c. Thereafter, user will need to press and hold the button (circled in red) on the meter for 5 seconds for electricity supply reconnection. 
Top-up Locations	Any Post Office or SP Group Customer Service Centre Singapore POST SPgroup Empowering the Future of Energy	Any 7-Eleven store (where most stores operate 24 hours) or SP Group Customer Service Centre 7-ELEVEN SPgroup Empowering the Future of Energy