


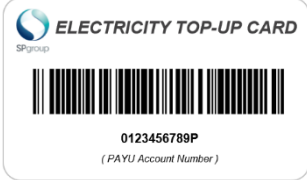







Comparison between existing and new Pay-As-You-Use (PAYU) Electricity Meter

	Existing PAYU Meter	New PAYU Meter
<p>Meter Type</p>	<p>Credit balance and meter reading is shown on the meter display</p>  <p>The image shows a white Talexus ACE9000 KBD meter with a digital display showing '\$'. It includes a key slot and various technical specifications.</p>	<p>Credit balance and meter reading is shown on the meter display.</p> <p>Users can view the credit balance and electricity consumption via the SP Utilities mobile app, which can be downloaded from the App Store (iPhone users) or Play Store (Android mobile users).</p>  <p>The image shows two views of the new GENUS meter. On the left is the physical meter with a digital display showing '49'. On the right is a screenshot of the SP Utilities mobile app showing the same meter reading and credit balance.</p>
<p>Top-up Token</p>	<p>A key is required for top-ups</p>  <p>The image shows a blue and black key used for manual top-ups on the existing meter.</p>	<p>A card is required for top-ups</p>  <p>The image shows an 'ELECTRICITY TOP-UP CARD' with a barcode and the account number 0123456789P.</p>
<p>Credit Upload</p>	<p>Credit top-up needs to be manually uploaded by inserting the key into the PAYU meter</p>  <p>The image shows the key inserted into the key slot of the existing meter.</p>	<p>Credit top-up will be automatically updated to the PAYU account and meter</p>
<p>SMS Alert</p>	<p>No SMS alert available</p>	<p>SMS alerts will be provided for transactions performed on PAYU account</p>  <p>The image shows a green speech bubble icon with the text 'SMS' inside.</p>
<p>Emergency Credit</p>	<p>An emergency credit of \$3 is available upon manual activation using the key when credit balance becomes \$0.</p>	<p>Emergency credit of \$5 will be automatically activated when credit balance becomes \$0.</p>
<p>Supply Disconnection</p>	<p>Electricity supply will be automatically disconnected when the emergency credit is used up.</p>	

<p>Supply Reconnection</p>	<p>a. User will need to perform a top-up.</p> <p>b. After a top-up is done, user will need to insert the key into the PAYU meter for electricity reconnection.</p>	<p>a. User will need to perform a top-up.</p> <p>b. After a top-up is done, user will receive an SMS alert indicating that the PAYU meter is ready for electricity supply reconnection.</p> <p>c. Thereafter, user will need to press and hold the button (circled in red) on the meter for 5 seconds for electricity supply reconnection.</p> 
<p>Top-up Locations</p>	<p>Any Post Office or SP Group Customer Service Centre</p>  	<p>Any 7-Eleven store (where most stores operate 24 hours) or SP Group Customer Service Centre</p> 